



Introduction

These are the terms of business for your engagement of madi talent studio specifically in regard to service offerings of madi coach

1. Engagement

1.1 Parties

These Terms of Business ("Terms") are between madi talent studio ("we/us/our") and yourself, when you accept our services as our client ("you/your"). Your booking confirmation will outline the specific details of our engagement, including the type of assignment you have requested from us and all other relevant information pertaining to that particular engagement.

1.2 Assignments

- (a) We provide a coaching service allowing customers to choose the relevant components that they require to complement their own job search or leadership capability strategy.
- (b) The terms and conditions are set out below.

2. Coaching

2.1 Engagement

An initial skype, phone call or in person engagement as outlined on our website, then a completion of the required services post meeting.

2.2 Scope of Work

Your booking confirmation will contain both the details of the services elected by you and the agreed scope of work involved in providing the coaching (madi coach) offering to you.

2.3 Fees and Payment

- (a) You must pay us fees relating to part services for coaching (madi coach).
- (b) The coaching services (madi coach) fee will be documented in your booking confirmation.
- (c) Our fees for coaching services (madi coach) must be paid once this invoice is issued.
- (d) Invoice is issued at conclusion of initial skype, phone call or in person engagement.
- (e) Invoice is due within 3 business days.
- (f) Payment may be made by Direct Deposit or Credit Card (fees apply).

2.4 Appointment changes/No Show

We understand that sometimes you need to change your appointment. Any appointment changes require 48 hours' notice and the rescheduled appointment will depend upon availability. Failure to reschedule within 48 hours will result in a cancellation fee of \$45 inc gst. Clients who also do not show up for their appointment will be considered a 'no show' and will be charged a fee of \$45 inc gst. Consideration will be given for unavoidable circumstances.

2.5 Expiry of Services

So that we can provide you with a high level of coaching and retain relevant information, coaching services have an expiry deadline. Consideration will be given for unavoidable circumstances.

- a) All career coaching services must be completed within 3 months of the initial meeting.
- b) Leadership coaching services must be completed within the outlined timeframe per service.

2.6 Refunds

Client satisfaction is very important to us. If you have any questions or concerns about your purchase, please contact us immediately. Refunds are made via the method of payment you used to make your purchase.



3. General Provisions

3.1 Personal Responsibility

You aim to accurately represent the information provided to us on or through our Website. You acknowledge that you are participating voluntarily in using our Website and that you are solely and personally responsible for your choices, actions and results, now and in the future. You accept full responsibility for the consequences of your use, or non-use, of any information provided on or through this Website, and you agree to use your own judgment and due diligence before implementing any idea, suggestion or recommendation from our Website to your life, family or business.

3.2 No Guarantees

Our role is to support and assist you in reaching your own goals, but your success depends primarily on your own effort, motivation, commitment and follow-through. We cannot predict, and we do not guarantee that you will attain a particular result, and you accept and understand that results differ for each individual. Each individual's results depend on his or her unique background, dedication, desire, motivation, actions, and numerous other factors. You fully agree that there are no guarantees as to the specific outcome or results you can expect from using the information you receive on or through this Website.

3.3 Limitation of liability

By using madi talent studio, you agree to absolve us of any liability or loss that you or any other person may incur from use of the information, products or materials that you request or receive through or via madi talent studio. You agree that I will not be liable to you, or to any other individual, company or entity, for any type of damages, including direct, indirect, special, incidental, equitable or consequential loss or damages, for use of or reliance by madi talent studio. You agree that I do not assume liability for accidents, delays, injuries, harm, loss, damage, death, lost profits, personal or business interruptions, misapplication of information, physical or mental disease or condition or issue, or any other type of loss or damage due to any act or default by me or anyone acting as our agent, consultant, affiliate, joint venture partner, employee, shareholder, director, staff, team member, or anyone otherwise affiliated with madi talent studio.

3.4 Goods & Services Tax

Unless otherwise noted, all fees quoted by us and payable under these terms are inclusive of GST.

3.5 Default Interest

If you fail to pay any amount payable under these terms on the due date for payment, you must pay interest on the amount unpaid at the interest rate of 12% per annum. Interest is payable in respect of the period from the due date for payment until the actual date of payment of that amount.

3.6 Variation

This Agreement may only be amended or supplemented in writing signed by the Parties.

3.7 Severability

Any provision in these Terms are invalid or unenforceable in any jurisdiction is to be read down for the purposes of that jurisdiction, if possible, so as to be valid and enforceable, and is otherwise capable of being severed to the extent of the invalidity or unenforceability, without affecting the remaining provisions of these Terms or affecting the validity or enforceability of that provision in any other jurisdiction.